MARINE CORPS UNACCOMPANIED HOUSING GUARANTEES AND RESIDENT RESPONSIBILITIES

The Marine Corps Unaccompanied Housing (UH) program supports operational readiness by ensuring eligible service members aboard our installations are provided high-quality UH and related amenities. A commitment to providing a quality of life commensurate with our single and unaccompanied service members' service and sacrifice is integral to recruitment and retention. The Marine Corps continues to optimize the UH program through investments in UH facilities, development of the UH workforce and refinement of policies, processes and oversight procedures.

The following codifies the guarantees pledged to our UH residents and articulates UH residents' responsibilities and rules of conduct pertaining to their UH. Installation commanders are responsible for ensuring UH meet these standards.

THE MARINE CORPS' COMMITMENT TO UH RESIDENTS ENSURES THE OPPORTUNITY FOR RESIDENTS TO:

- Live in UH that is safe and secure.
- Live in UH that meets applicable health, environmental and safety standards.
- Live in UH with functional fixtures, furnishings, appliances and utilities.
- Enjoy access to common areas and amenities.
- Receive responsive maintenance and repair of UH spaces, appliances and utilities.
- Have direct access to clearly defined UH regulations.
- Allow residents to inspect the condition and cleanliness of assigned rooms, furnishings and shared spaces (if applicable) prior to occupancy.
- Have the opportunity to refuse uninhabitable UH, as defined by MCO 11000.22, and to report inadequate UH standards, deficits in habitability and maintenance issues to the UH manager and the chain of command without fear of:
 - Reprisal, retaliation or harassment.
 - Interference with right to privacy.
 - Decreased services.

RESPONSIBILITIES FOR UH RESIDENTS ARE AS FOLLOWS:

- Maintain cleanliness and functionality of rooms, shared spaces, appliances and common areas in accordance with applicable Marine Corps and installation orders, policies and standards.
- Report maintenance and repair issues in a timely manner and allow access to rooms and shared spaces for inspections, maintenance and repairs.
- Notify UH management prior to vacating and scheduling move-out inspection.
- To be knowledgeable and comply with established UH rules and regulations, to include destructive weather, life, health and safety policies.
- To be accountable for visitors' behavior.
- To intervene and/or report incidents of vandalism, abuse and neglect.
- To actively engage in energy conservation.



