



DEPARTMENT OF THE NAVY  
HEADQUARTERS UNITED STATES MARINE CORPS  
3000 MARINE CORPS PENTAGON  
WASHINGTON, DC 20350-3000

CMC-CSG  
FEB 22 2019

WHITE LETTER 1-19

From: Commandant of the Marine Corps  
To: All Commanding Generals  
All Commanding Officers  
All Officers-in-Charge  
All Senior Enlisted Leaders

Subj: MARINE HOUSING OUTREACH

1. The center of gravity of our readiness is our Marines and their families - caring for them is fundamental to our ethos. To confirm our commitment to their well-being, we will engage those who live on base or in rented housing off base, providing our advocacy and support. We must continue to personally invest in the lives and welfare of our Marines and their families. This commitment requires understanding their living conditions. Commanders will use the Marine Housing Outreach Program to improve our collective awareness and to better advocate for our Marines, Sailors, and their families.

2. No later than 15 April, commanders will request to visit the residence of every Marine and Sailor residing in government quarters, privatized military housing, or an off-base civilian rental property. The member and spouse are free to accept or decline the offered support. If accepted, the purpose of this visit is threefold: (1) raise our awareness of the member's living conditions to ensure it is safe, secure, and environmentally healthy; (2) identify maintenance or safety issues affecting the residence, determine any actions taken to date to remedy them, and determine how the chain of command can assist in the resolution process; (3) ensure our members and their families are aware of and understand the support processes and programs available.

3. I expect commanders to know where their Marines and Sailors are living and to actively advocate on their behalf. Our members and their families should know their leaders care for their well-being and are both ready and willing to help.

A handwritten signature in black ink that reads "Robert B. Neller".

Robert B. Neller